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Polling and Counting Training Modules



OSCE

Organisation for Security and Co-Operation in Europe
Mission to Bosnia and Herzegovina

Developed and Produced By Voter Education and Training



Introduction

The Polling and Counting Training Module pamphlet is to be used in conjunction with the Polling and Counting Manual. These modules have been developed to assist you with providing training to all individuals requiring training.

The Training Session



The Training Session is an effective way to pass on information and get people talking. A well planned session should be **interesting** as well as **informative**. It should **stimulate** participants to get involved and want to find out more. A training session should not resemble a traditional teacher-centred classroom, where only one person participates as a source of information. A workshop should stress learning rather that teaching.



Something to bear in mind. People remember:

20 % of what they hear

40 % of what they hear and see

80 % of what they do and discover for themselves

Training Session Methods

Give input at a training session is often necessary, but session leaders should attempt to employ different ways to engage the participants and keep them interested.

Here are some suggestions:

- * Role-plays
- * Large group discussions
- * Small buzz groups
- * Panel discussions
- * Question and answer sessions
- * Debate
- * Brainstorming sessions
- * Audio-visual (overhead transparencies; videos)

Some more Do's and Don'ts

Do's

- ✓ Respect the knowledge and experience of the group
- ✓ Draw on the collective wisdom of the group
- ✓ Build tolerance and patience for the views of others
- ✓ Vary your activities so not to bore people
- ✓ Present each theme or issue clearly
- ✓ Encourage people to ask questions
- ✓ Plan you session
- ✓ Read through any manual beforehand
- ✓ Plan your time and try to stick to it
- ✓ Use familiar words and terms
- ✓ Be flexible. Adapt your training sessions to meet the needs of the participants

Don'ts

- X Leave all your planning to the last minute
- **X** Bore your participants by giving long lectures
- Allow any individual to dominate the discussion or intimidate others
- X Use unfamiliar jargon which no-one understands
- Be dogmatic about your own point of view. Listen to others
- X Advocate any political party

Before the Training Session

Step 1

Ask yourself the following questions

What do I plan to achieve in the training session?

What are my main aims?

What will people know or be able to do by the end of the session?

Step 2

Find out everything your can about the training session participants

What are their language preferences?

This will enable you to prepare your programme so that it meets the needs of the participants

Step 3

Structure the programme

What information and experience do the participants need to achieve these aims?

Don't try to cover too much in one session. It can be confusing

Step 4

Structure the session. Decided in which order you will present the material

What will you do first?

Where will you go from there?

Step 5

How will you present each issue?

What techniques are best suited to the subject matter - a short talk? A group session?

Step 6

How will you end the session?

Remember to sum up what you have covered and indicate what you hope to do in the next session.

You may even ask participants to assess what they learn in the session.

When you introduce the next session, refer to what was previously covered.

Name of Session:	Introduction to Polling and Counting Purpose of Training
Time Required:	30 mins
Introduction:	Welcome
	Thank participants for attending - hope that they will enjoy the day
Purpose of Training:	Polling and Counting
	incorporating all aspects of the Polling and Counting Process (practical issues)
	how the polling station works
	how to complete the relevant forms
	how to count (regular) and pack (absentee) the ballots
By the end of the Trainin	g today you will be able to:
	effectively run a Polling and Counting station
	correctly complete all the relevant Forms
Points to Stress	
	this will be a very practical training
	please be patient as we have mixed nationals and internationals in each group
	 the training is in conjunction with the Polling and Counting Manual
First Task of the Day:	
·	hand out the Registration Receipts to each person the group
	ensure they sign the receipt, they may not vote if it not signed

Name of Session:	General Information	
Time Required:	30	mins
Introduction:	A fe	ew points that you need to know before you start
Dates and Opening Hours:		
	*	Saturday 13 th and Sunday 14 th September
	*	07:00 – 19:00.
Point to Stress:	··· .•.	
	*	these are fixed hours and cannot be changed
		show overhead
Polling Station Pledge and C	Code	of Conduct:
	*	these must be completed by all Polling Station Committee members on the first day of Polling and put with the Poll Book
		refer to pgs 3, 4 and appx E of manual
Who is Entitled to Vote?		
	*	a person on the Final Voters Register (FVR)
	*	has a valid Registration Receipt
	*	must show valid ID
		refer to pg 6 of manual
Point to Stress:		
	*	there may be exceptions – later sessions will go into more detail
Domestic and International (Obse	rvers:
	The	y MUST:
	*	present personal ID and official accreditation to the Chairperson
	*	respect the secrecy of the vote
	*	behave in an impartial and politically neutral manner
	*	not interfere with the voting process
	*	not touch any of the Polling materials (except if they

show overhead refer to pg 13/14 of manual

not attempt to observe the filling out of any Ballot

are asked to write in the Poll Book)

not wear any political party insignia

Types of Polling Station:

There are 2,300 Polling stations throughout BiH. All Municipalities will have Polling stations that cover:

- Regular
- Absentee
- Twin.
- Out of Municipality
- Out-of-Country (79 FRY & 64 Croatia)

explain briefly about the above refer to pgs 7/8 of manual

Introduction to Terms Used through the Manual & Training:

There are various characters and items that will be seen through the training and the manual:

Absentee – explain how there are certain procedures that differ for Absentee and should be noted

Point to Stress:

- All Absentee material will be sorted by Municipality show overhead of suitcase figure/put up flipchart
- Twin Stations explain that Twin Stations will have lots of material

Point to Stress:

- Keep all Regular and Absentee materials separate show overhead of twin station/put up flipchart
- Tendered Ballots for those who produce a valid Registration Receipt but are NOT on the FVR show overhead of tendered ballot/put up flipchart
- Ballot Paper
- Tally sheet used for the counting process show overhead of both of these/put up flipcharts

Name of Session:	The	Polling Station Kit
Time Required:	2hrs	
Introduction:	The	kits will come in 2 parts
	*	Non-Sensitive Material (arriving at LEC 2 weeks before Polling)
	*	Sensitive Material, containing Ballots and FVR (arriving 2 days before Polling)
Points to Stress:	*	All materials will be signed for by LEC Chairperson, Polling Committee Chairperson and International Election Supervisor at the LEC Storage Centre
		refer to pgs 26/31 of manual
	*	divide the session into 3 groups
	*	show them the closed Non-Sensitive Kit
	*	explain that we are going to:
		★ open the box
		★ take out one item at a time
		* each group, in turn, will then explain what they think a given item is used for
		★ write this on the flipchart
	*	when all items have been described, go through with the group the exact explanation
		use flipchart PS Kit. Items
Points to Stress:		
•	*	some of the items will need further explanation when we get to a specific section ie: the Forms
	*	Absentee Stations will have materials for each municipality
	*	keep materials in Twin Stations separated Regular/Absentee
Open the Polling Station Kit:		
	*	start pulling out items one at a time

Name of Session:	Mor	re General Information
Time Required:	1 hr	
Issuing Ballots:		
	*	all Registration Receipts must be retained
Point to Stress:	-	e de la companya del companya de la companya de la companya del companya de la companya del la companya de la c
	*	keep the Regular, Tendered and Absentee receipts separate
Ballots:		
	The	re are various types:
	Dan	naged Ballot
	*	if a voter makes an incorrect mark, they may request another Ballot
	*	"Damaged" will be written across the Ballot by the Ballot Issuer
	*	if the Ballot is damaged in any way, ie: the Ballot Issuer tears it when taking it off the stub
Points to Stress:		and the common of the common terms of the comm
	**	the Rules and Regulation refer to these as "Spolt"
	*	these will be placed in one of the specified packets that will be explained in a later session
	Dec	lined Ballot
	*	if a voter decides that they do not wish to cast their vote for any of those shown on the Ballot, they may hand this back to the Ballot Issuer stating they have declined to vote.
Points to Stress:		
	*	these are Ballots that have no mark on them
	*	these will be placed in one of the specified packets that will be explained in a later session

Tendered Ballot

if a voter produces a valid Registration Receipt but their name is NOT on the FVR, they may be issued a Tendered Ballot

Points to Stress:

- these are to be placed in the Ballot Box in a sealed envelope
- Tendered Ballots will be counted in Sarajevo Central Counting Centre
- the packing details for these will be specified in a later session

show tendered ballot overhead refer to pg 46 of manual

Valid/Invalid Ballots

- show examples in Appendix A of the Manual
- briefly describe how to complete a ballot

show flipchart

Ballots from Absentee/Twin Stations

- they will be in sealed envelopes in the Ballot Box
- these will be counted in Sarajevo Central Counting Centre and will be packed by Municipality, unopened

Points to Stress:

keep the materials by Municipality

Other Exceptions to Voting Process:

Non of the following are allowed to Vote

- no ID
- presents documents for family member
- name already marked off the FVR
- name not on FVR and no Registration Receipt
- name is identified as a duplicate

Supplemental Register

If a person is entitled to vote but their name is not on the FVR

write their details – following the format of the FVR on the Supplemental Register (pages are provided at the end of the FVR)

Poll Book:

What goes in this?

- note of any significant event
- record of Observers
- committee observations
- daily Accounting form figures
- note the names of the Observers

Signs and Materials:

Number of signs that should be displayed

Outside:

- Polling Station Number
- directional signs

Inside:

- list of registered political parties, coalitions and independent candidates
- entrance and exit signs

Name of Session	The Polli	ng Station Set-Up
Time Required	2 hrs	
Introduction:		
	In th	is session we will:
	*	briefly explain the Polling Station staff and set-up
	*	ask the group to 'create' a Polling Station
	*	ensure all of the group cast 'Ballots'
Point to Stress:		
	*	these 'ballots' will be used later to demonstrate the count. These will be in 3 languages, they may choose
Ballot Box and Voting So	reen:	
	*	split the group into 3
	*	give each group 1 x Ballot Box and 2 x Voting Screens
	*	tell them to construct them using whatever material, from the Polling Station Kit, they need (self adhesive seals and tape)
Points to Stress:		
	*	explain that we are only setting-up a Regular Polling Station
	*	show how there are only 4 seals on each Ballot Box (the 5 th will be used to seal the Ballot Box later)
Overview of Polling Stati	on:	
	*	4 stages within a Polling Station. Briefly describe each stage:
		* Queue Control
		* ID Check
		★ Ballot Issue/Ink Spray
		* Ballot Box Control
		use cartoon overheads
	*	Chairperson
-	*	International Election Supervisor
		show overhead/flipchart of PS set-up

Instructions:

Before the group creates the Polling Station:

- show the 'Ballots' that Training have produced
- state that each participant will receive 5 'Ballots' (normally each voter will only receive 1)
- show the FVR Training has produced

Tell the group, as a whole, to:

- identify the Ballot Box that they wish to use
- select Polling Station Chairperson, Committee, International Election Supervisor and Observers for the roleplay (if they cannot do this quickly, allocate then)
- have their Registration Receipt ready (given at the beginning of training) and ID (OSCE ID Card?)
- set-up a Polling Station, using whatever materials they need from the Polling Station Kit, issuing 5 'Ballots' per person
- process the voters
- if the name does not appear on the TVR, tell that person they will be able to vote by Tendered Ballot

Points to Stress:

- the Polling Station Chairperson and Committee will vote before they 'open the doors'
- we will NOT be using the forms as this will be covered in later sessions
- voters will complete the 5 Ballots and place them in the Ballot Box (these will be used in later sessions)

Prepare the Training Polling Station:

- before they 'open the doors' restate each stage briefly
- do not let the group become out of control, ensure the group are orderly

Name of Session	Closing and Packing – Day 1
Time Required	2 hrs
Introduction:	
	Three types of packing up
	Regular Polling Stations – Preparing for the Count
	Absentee Polling Stations – Preparing for Transportation
	Twin Polling Stations – Both of the above
Points to Stress:	
	keep all regular and twin materials separate
	Absentee packing for transport to Sarajevo for counting at the Central Counting Centre
	show absentee and twin overheads
Regular Polling Stations	:
	All materials have to be securely packed and accounted for. Observers may be present for the closing activities
Point to Stress:	
•	• we will not attempt to complete the forms, these will be covered in a later session
	Seal the Ballot Box
	❖ use the 5 th self adhesive paper seal
	the Chairperson and International Election Supervisor will sign the seal (s)
-	Securing Election Materials – make the group pack the materials in the appropriate envelopes, bags or boxes, talk the group through this:
	Materials into Transport Box
	❖ unused Ballots
	❖ partial Ballot Pads

Seal the Transport Box

stubs from used Ballots

Chairperson and International Election Supervisor to sign

refer to pgs 52/53 of manual

Day One Tamper Evident Bag

- ❖ FVR
- Supplemental Register
- Registration Receipts of voters found on the FVR
- Registration Receipts of voters NOT found on FVR
- Tendered Ballots
- Poll Book
- (Daily Accounting form would also go in this bag)

Seal the Day One Bag with one way plastic seal

- write the Polling Station Number on the brown paper label
- place the brown paper label onto the one way plastic seal
- seal the Tamper Evident Bag with the above seal

Point to Stress:

- overnight security will be defined in a Directive from Sarajevo HO
- ensure that this is read and understood by everyone

Absentee/Twin Polling Stations:

All this material will be packed in the same manner EXCEPT all the Absentee material will be packed by Municipality

Overnight Task:

Tell the group to allocate a person(s) to keep the material secure (in their room?) overnight

Packets for Materials for Day Two:

All the material will have designated packets. These may be in the form of envelopes, of varying sizes, boxes or even material carried by hand. All of these are referred to as Packets

Point to Stress:

This is an overview of the Packets. More detailed explanation in later sessions

All Polling Stations:

Packet 1 Stubs of Used Ballots

Unused Ballots

Packet 2 Counted Ballots

Packet 3 Damaged and Declined Ballots

Packet 4 Registration Receipts of voters on FVR

Packet 5 Tally Sheet (original)

Daily Accounting Form (Pink copy)

Report of Polling Station Results (Pink copy)

Poll Book

FVR

Supplemental Register Pledges and Oaths

Packet 6 Tally Sheet (duplicate)

Daily Accounting Form (Green copy)

Report of Polling Station Results (Green copy)

Packet 7 Registration Receipts of voters **not on** FVR

Packet 8 Sealed Tendered Ballot Envelope with Ballots enclosed

Packet 7

Packet 9 Report of Polling Station Results (White original)

Daily Accounting Form (White original)

Absentee/Twin:

Will have the same format with one extra Packet:

Packet 10 Envelope for holding stubs from Issued and Voted

Ballot Packets (see Packet 1)

Point to Stress:

separate the Absentee Materials into Municipality

keep Regular/Absentee/Twin Materials separate

Name of Session

Counting the Ballots

Time Required

31/2 hrs

Introduction:

This ½ day session will be a simulation of Counting the Ballots. We will:

- open the Ballot Box (from the previous day)
- organise the Tendered Ballots
- set up the counting table
- count the Ballots with using the Tally Method

Tell the group to listen to all the instructions before starting the practical

Point to Stress:

we will use more people than will be available at the Polling Station – this is a practical session for all

Instructions:

refer to pgs 60-64 of manual show materials as they are mentioned **

Tally Method Overview

- read each Ballot, 2nd person to confirm
- mark on Tally Sheet** next to the called name using the cross hatch** recording method
- after every 25 read, stop and check that each Tally marker has the correct numbers
- Ballots organised in stacks of 25
- next set of 25 Ballots will be marked in a different colour
- segregate the Invalid Ballots these will be reviewed at the end of the Tally

Set Up Table:

Show overhead or flipchart of the seating and explain each persons function

Issue the Relevant Tasks and Materials:

- assign different Chairperson, International Election Supervisor etc from the day before
- Chairperson + 1 to read the Ballots
- 12 x Tally Markers split into 4 groups of 3
- 2 Ballot stackers
- others observers et al

Each set of Tally markers will get:

- 2 different coloured pens
- Tally Sheet + Blank Tally Sheet

Opening the Ballot Box:

Ballot box to be opened in full view of Committee, Chairperson, International Election Supervisor and all Observers present

- remove ballots onto a large table
- sort the Tendered from the Regular Ballots

Points to Stress:

- put the Tendered Ballots to one side, they will be dealt with later in the session
- only the Polling Station Committee are allowed to touch the Ballots

Let the Tally Count Begin:

- keep order and the group in control
- they will get bored doing this
- remind them that when it has to done for real, it will be even more boring!!

Name of Session: Daily Accounting Form

Time Required: 45 mins

Before First Voter Votes on Day 1 – Part I:

refer to pg 35 of manual

Part I, item 1 Count and announce the total number of voters

whose names appear on the FVR

Part I, item 2a & 2b Verify the total number of Ballots originally received

by the Polling Station. Record the number of Ballots

Part I, item 3 Record the serial numbers of the Ballot Box seals

During Polling Day 1 Part II:

Part II, item 4a & 4b If more Ballots are received during the day, record the

number of Ballots and the serial numbers

At the Close of Polling Station on Day 1 – Part III:

refer to pg 51 of manual

Part III, item 5 Count and record the number of signatures of voters

in the FVR,

Part III, item 6 Count and record the number of signatures of voters

on the Supplemental Register

Part III, item 7 Calculate and Record the total number of voters on

Day One, (Total number of signatures on the FVR plus the total number of signatures on the Supplemental

Register)

Part III, item 8 Calculate and Record the total number of Ballots

received on Day One, (Total number of Ballots originally received on Day one plus the total number of

additional Ballots received on Day one)

Part III, item 9 & 10 Count and record the number of declined and

damaged Ballots (both in Packet 3)

Part III, item 11a Record the quantity and range of the serial numbers

of the **USED Ballots** that were issued to voters during the first day of the Poll, (Total number of voters on Day One plus the total number of Damaged Ballots on Day

One)

Part III, item 12a & 12b Record the quantity and range of serial numbers of

the Ballots remaining unused, (Total number of Ballots received on Day One minus the total number of

Ballots used on Day One)

Part III, item 13 Record the serial number of the "Drop Slot" seal

Signatures

Both Chairperson and International Election Supervisor must sign and date at the bottom of the form attesting that the figures and serial numbers accurately reflect Day 1 activity

Point to Stress:

- All Absentee material will be sorted by Municipality; therefore one Daily Accounting Form will have to be completed for each Municipality
- Twin Stations explain that Twin Stations will have lots of material keep these separate

Daily Accounting Form - Day 2:

refer to pgs 55/56 of manual

Before the First Voter Votes on Day 2 - Part IV:

Part IV, item 14 Count and record the total number of voter

signatures on the FVR

Part IV, item 15 Count and record the total number of voter

signatures in the Supplemental Register

Part IV, item 16 Record the serial number on the "Drop Slot" seal

Part IV, item 17a & 17b Count and record the number and serial number

range of remaining Ballots on hand

Point to Stress:

at this point we would recommend that the Chairperson and the International Election Supervisor initial this section, confirming that all items are correct

DURING POLLING ON DAY 2 - Part V:

Part V, item 18a & 18b Count and record the total number and serial

number range of additional Ballots received (if

applicable)

Part V, item 19 Calculate the total Ballots for Day two, (total number

of Ballots on hand at the beginning of Day Two plus the total additional Ballots received during polling on Day

Two)

WORKSHEET FOR REPORT OF POLLING STATION RESULTS - Part VI:

•	POLLING STATION RESULTS - Part VI:
Part VI, item 20	Record the total number of voters listed on the FVR
Part VI, item 21	Count and record the total number of signatures on the FVR
Part VI, item 22	Count and record the total number of signatures on the Supplemental Register
Part VI, item 23	Calculate the total number of voters, (total number of signatures on the FVR plus the total number of signatures on the Supplemental Register)
Part VI, item 24	Record the total number of Ballots originally received
Part VI, item 25	Calculate the number of additional Ballots received (if applicable), (total additional Ballots received during Polling on Day One plus the total number of additional Ballots received during Polling on Day Two)
Part VI, item 26	Count and Record the total used Ballots issued to voters on the 1st and 2nd days of Polling (Ballot Stubs)
Part VI, item 27a & 27b	Count and record the quantity and serial number range of the UNUSED Ballots
Part VI, item 28	Record the Bag Seal Serial Numbers (one way plastic seal)
Signatures	Both Chairperson and International Election Supervisor must sign at the bottom of the form attesting the figures accurately reflect the Polling Station activity
to Stress:	, the same and the

Points to Stress:

- All Absentee material will be sorted by Municipality therefore one Daily Accounting Form will have to be completed for each Municipality
- ❖ Twin Stations explain that Twin Stations will have lots of material keep these separate

Absentee Materials:

Once the Daily Accounting Forms, one for each Municipality, have been competed, the Absentee Material is them packed for Transportation

The last session will cover the packing

Name of Session:	Report of Polling Station Results Form
Time Required:	45 mins
	refer to pg 59 of manual
Before Counting Begins - Pa	art I:
	Record the Polling Station ID Number and the Municipality name at the top of the sheet
Part 1, item 1	Count and record the total number of voters listed on the FVR,
Part I, item 2	Count and record the total number of voters added to the Supplemental Register
Part I, item 3	Calculate the total number of voters, (total number of voter on the FVR plus the total number of voters on the Supplemental Register)
Part I, item 4	Record the total number of Ballots originally received by Polling Station, (take from Daily Accounting Form, Part IV, item 24)
Part I, item 5	Record the total number of additional Ballots received by the Polling Station, (take from Daily Accounting Form, Part VI, item 25)
Part I, item 6	Calculate the total number of Ballots received; (total number of ballots originally received by Polling Station plus the total number of additional Ballots received by Polling Station)
Part I, item 7	Record the total number of signatures on the FVR, (take from the Daily Accounting Form, Part VI, item 21)
Part I, item 8	Record the total number of signatures on the Supplemental Register, (take from the Daily Accounting Form, Part VI, item 22)
Part I, item 9	Calculate the total number of voters receiving Ballots, (total number of signatures on the FVR plus the total number of signatures on the Supplemental Register)
Part I, item 10	Count and record the total number of Damaged Ballots, (From packet 3)
Part I, item 11	Calculate and record the total number of Ballots issued, (total number of voters receiving Ballots plus the total number of Damaged Ballots)
Part I, item 12	Calculate and record the quantity and range of serial numbers of the total remaining unused Ballots, (total number of Ballots received minus the total number of Ballots issued)

After Counting

Vote Summary Total:

refer to pg 65 of manual

Line A Record the total votes for each candidate onto the

Vote Summary Total Form

Line B Record the total number of Invalid Ballots onto the

Vote Summary Total Form

Line C Record the total number of Tendered Ballots

Line D Total number of Ballots counted

After Counting the Ballots - Part II:

refer to pg 66 of manual

Part II, item 13	Record the total valid Ballots for all political parties, coalitions, and independent candidates (taken from the Vote Summary Total, Line A)
Part II, item 14	Record the total invalid Ballots (taken from the Vote Summary Total, Line B)
Part II, item 15	Record the total number of Tendered Ballots in the Ballot Box (take from the Vote Summary Total, line C)
Part II, item 16	Calculate and record the total number of Ballots in the Ballot Box, (should equal line D, total Ballots counted and recorded, from the Vote Summary Total section)
Part II, item 17	Record the total number of declined Ballots
Part II, item 18	Record the total number of Unused Ballots
Part II, item 19	Record the total number of Damaged Ballots
Part II, item 20	Calculate the total number of Ballots accounted for, total number of Ballots in the Ballot box, plus the total number of Declined, Damaged, and Unused Ballots recorded

Point to Stress:

• Absentee Stations DO NOT complete the Report of Polling Station Results Form

Accuracy Tests - Part III:

refer to pg 66 of manual

- ✓ The total number of Ballots accounted for (item 20) should equal the recorded total number of Ballots received (item 6)
- ✓ The total number of recorded Ballots in the Ballot Box (item 16) plus the total number of Declined Ballots record (item 17) should equal the total number of voters calculate as receiving Ballots (item 9)
- ✓ The calculated and recorded total number of Ballots in the Ballot Box (item 16) should be equal to or less than the total calculated number of voters having received Ballots (item 9)

Practical:

Using the information received – and the materials used through training, complete the Daily Accounting and Report of Polling Results Forms

Name of Session:	Packing the Materials for Transport	1
Time Required:	45 mins	

Introduction:

Before the Polling and Counting Team can leave the building, there are a number of tasks that have to be completed:

- ensure all forms are completed
- •:• ensure that all materials are packed correctly, ready for transport

refer to pg 75 of manual

Package all the materials used through training in:

- the relevant packages
- the Tamper Evident Bag
- the LEC package
- the International Election Supervisor package

Point to Stress:

- the forms are colour coded and should be strictly adhered to
- Absentee packing varies from the Regular packing
- Twin Stations will have 2 sets of packing

•
•