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2011 Crystal Drive  
Floor 10  
Arlington, VA 22202

Tel: 202.350.6700  
Fax: 202.350.6701  
www.IFES.org

## INTERNATIONAL FOUNDATION FOR ELECTORAL SYSTEMS

RFQ-21-030

Amendments (if any)

Questions and Answers

April 12, 2021

- 1- Can you please elaborate more about the:
  - a. Template development (Page 7 – section 2)
  - b. Web Analytics (Page 7 - section 2)

**IFES Responds:**

- A. IFES intends to reuse this platform for future countries; therefore, when we say template, we mean reusable.
- B. This is intended for backend use in terms of the number of visits, user agents, etc.

- 2- In the announcement title, you mentioned the dashboard “Cloud Based Electoral Violence Dashboard in Iraq and Libya”. is there an independent module named dashboard or just a naming of the platform?

**IFES Responds:**

The name for the dashboard hasn't been finalized yet, but the two immediate priorities for this dashboard are Libya and Iraq.

- 3- Does IFES follow any standardized user acceptance testing protocols?

**IFES Responds:**

For this project alpha and beta testing.

- 4- What details or level of information are required for the design document deliverable?

**IFES Responds:**

High level of detail with standard design details.

- 5- What requirements exist in terms of duration and frequency of maintaining backups?

**IFES Responds:**

It depends on the frequency of updates and when new content is released—backing up before any updates and before any major changes, for retention, two previous full backups, and a handful of database backups/incremental.

- 6- What hosting setup and company will be used for this project? Will the organization building the application be responsible for setting up and paying for hosting and then passing the cost to IFES?

**IFES Responds:**

Yes, the organization building the application will be responsible for setting up and passing the initial costs and maintenance to IFES.

- 7- What interactions will the organization building the platform have with the third-party security testing company?

**IFES Responds:**

The third-party security testing company will use white box testing.

- 8- What specific security requirements exist for the application? (i.e. database must be encrypted at rest, services must be hosted in a specific country, there must be two-factor authentication, etc.)

**IFES Responds:**

Any databases must be encrypted at rest. Scanning all file uploads for viruses, sitewide SSL, using SHA256 encryption where possible, enabling HTTP strict transport security, the use of secure cookies, DDoS protection, and multifactor authentication capabilities. There are no country-specific hosting requirements for Iraq and Libya; however, there may be future requirements for GDPR, etc., in the future.

- 9- What, if any, ongoing maintenance and support should be included in the work plan and budget?

**IFES Responds:**

If any customized in-house tools are being used, please include maintenance and support for that.

- 10- Is additional information about the Ushahidi integration available? (pg 7 refers to "Ushadi integration" and we believe that refers to Ushahidi integration.) If you have expectations or specific understanding/desires for the integration it would be good to see that outlined.

**IFES Responds:**

No additional information about Ushahidi is not an overall requirement but may be a requirement for a specific country.